MESSAGE FROM THE PRESIDENT

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ABOUT WESTERN
Welcome to the start of your family’s journey at Western! In many ways, the “Western experience” is known for exceeding expectations about undergraduate education: Impactful and engaging learning experiences, including opportunities to work on original research with faculty mentors; an adventurous approach to learning that goes beyond the classroom, from service learning to environmental explorations and leadership opportunities; enriching personal connections that last a lifetime.

For those of us who work at Western—more than 2,000 faculty and staff serving in a huge variety of roles inside and outside of the classroom—our common purpose is to empower our students’ success at Western.

We measure our success by advancing three important goals that directly impact your students’ education:

One, we are committed to advancing inclusive success—the success of all students joining Western, to ensure that every one of them has the opportunity to be successful at Western and beyond.

Second, we are committed to increasing Western’s impact in Washington state, by increasing access to our programs and preparing our graduates to make a difference in their communities.

And, third, we continually strive to enhance our academic excellence, the quality of our educational programs and learning experiences for every student—which I hope was a key factor that led your student to Western.

Western is also committed to providing a welcoming, equitable and inclusive campus community for all students, faculty, and staff, regardless of race, ethnicity, national origin, sexual orientation, gender identity or expression, disability, age, veteran status, and financial background. We are also committed to providing an intellectual atmosphere in which diverse perspectives and viewpoints are welcome, critically examined, and engaged with civility and respect. Advancing and embracing diversity is not only an integral part of Western’s mission, it is critical to preparing our graduates to succeed in an increasingly diverse and interconnected world.

Thank you for joining the Western family, and for supporting your student. We are glad to welcome you into our community, and look forward to helping them succeed throughout their time here, and after graduation.

Sincerely,

Sabah Randhawa
President
Dear Family Members,

Thank you for sharing your student with us! Whether this is your first time transitioning a student to college or your fifth, it’s an exhilarating, bittersweet occasion. Whatever questions or concerns you may have, we’re here to help. Don’t hesitate to reach out to any of our staff for answers, support, and encouragement.

Western has resources, staff, and programs to help your student discover new strengths and capacities, to extend the great learning they’ve already begun, and to stretch to new heights. We will partner with your student—and with you—to make this experience as transformational as they want it to be. This is the beginning of an amazing time of growth and change and discovery, and you will continue to be an important anchor point through it all. We look forward to collaborating with your student, and your family, from this first few days through to commencement, and beyond.

Best,

Melynda Huskey
Vice President, Enrollment and Student Services

WESTERN WASHINGTON UNIVERSITY

Western Washington University is a public comprehensive institution dedicated to serving the people of the state of Washington. Together our students, staff, and faculty are committed to making a positive impact in the state and the world with a shared focus on academic excellence and inclusive achievement. Western Washington University prepares and inspires individuals to explore widely, think critically, communicate clearly, and connect ideas creatively to address our most challenging needs, problems, and questions.

Western’s website, wwu.edu, contains a wealth of information about services, resources, events and more for students, faculty, staff, family members, community members and anyone who has questions about Western. Parents and family members are important partners in supporting student success at WWU. Visit wwu.edu/families for more family resources.

NEW STUDENT SERVICES/FAMILY OUTREACH

New Student Services/Family Outreach, nssfo.wwu.edu, offers information for students and family members about orientation programs and family weekends, valuable campus resources, off-campus accommodations and information for visitors. The WWU New Student Handbook is a complete guide to WWU for new students and is available in print and online.
HELPING YOUR STUDENT SUCCEED

Western students rank among the most successful college students in the country. Their rates of graduation, employment, and admission to competitive graduate programs are among the best in the nation for universities of our type and size.

What does it take to be successful while at Western? Here’s what we have learned from students over the years: Successful students:

- **Actively manage their time**, keeping a calendar and setting aside daily blocks of time for study and exam preparation.
- **Keep themselves healthy** by becoming actively involved in their own wellness and the health of their community.
- **Use campus academic resources early**, visiting the Tutoring Center, the Academic Advising Center, and their professor’s office hours well before midterms—even if things are going well.
- **Are fiscally responsible**, actively managing their money by monitoring their statements, paying bills on time, and taking a holistic approach toward financial freedom.

- **Form multiple support networks** through student clubs, academic departments, extra-curricular activities, recreation activities, faith-based organizations and campus events.
- **Know there will be setbacks and struggles**; they build tools and approaches for fostering resilience, tenacity and self-forgiveness.
- **Reflectively consider why they are in college**, and what they want to achieve by the time they graduate; they consider how each course brings them closer to their hopes and goals.
Your student’s academic success is a top priority at Western. Encourage your student to take an active role in planning their academic future by utilizing the many valuable resources available at Western. Students are encouraged to seek out advising at least once a quarter during their time at Western to ensure timely major declaration and graduation. It is important for all students to understand their responsibilities related to university academic policies and requirements. Careful planning is essential. There are a number of resources available to support your student’s success.

ACADEMIC ADVISING
Professional advisors and peer advisors in the Academic Advising Center can assist students in course selection and registration, GUR progress, choosing a major/minor, and understanding Western’s academic policies and more.
Old Main 380, 360.650.3850, www.edu/advising

DISABILITY ACCESS CENTER
The Disability Access Center provides services and programs to foster student intellectual, emotional, physical, and social development, assuring full participation in all aspects of university life. DAC also has resources available for Western families.
Wilson Library 170, 360.650.3083, disability.wwu.edu

MATH CENTER
The Math Center provides tutoring in advanced mathematical subjects including calculus, linear algebra, statistics and differential equations.
Bond Hall 211A, 360.650.3813, cse.wwu.edu/mathematics/math-center

REGISTRAR’S OFFICE
The Registrar’s Office assists with questions concerning credit and online degree evaluations, the course catalog, registration, course requirements, adding and dropping classes, graduation requirements, commencement, grade changes, transcripts and related information requests.
Old Main 230, 360.650.3430, www.edu/registrar

STUDENT OUTREACH SERVICES
Student Outreach Services serves first-generation, multicultural and non-traditional students and engages students in personalized academic coaching, peer mentoring and specialized programs using a global and multicultural focus to support student persistence and academic achievement.
Old Main 387, 360.650.7443, wp.wwu.edu/sos

TUTORING CENTER
The Tutoring Center provides drop-in tutoring support for Math and Science GURs to all WWU students 60 hours per week, tutor-facilitated study groups for select courses and one-on-one study skills appointments.
Wilson Library 280, 360.650.3855, www.edu/tutoring

WESTERN LIBRARIES
Western Libraries provide a wealth of resources and services including the Hacherl Research & Writing Studio; Learning Commons; Scholarship & Research Services; a variety of group study rooms, collaborative and quiet study spaces and more.
Wilson Library/Haggard Hall, 360.650.3094, library.wwu.edu

POLICY: FAMILY
EDUCATIONAL RIGHTS AND PRIVACY ACT (FERPA)
FERPA stands for Family Educational Rights and Privacy Act. Passed by Congress in 1974, FERPA regulates the release of education records and grants four specific rights to students:
• The right to inspect and review the student’s education records maintained by the school.
• The right to seek amendment to those records, and in certain cases, append a statement to the record.
• The right to have some control over the disclosure of a student’s education records.
• The right to file a complaint with the Department of Education.

POLICY: ACADEMIC HONESTY
Upholding Academic Honesty is integral to the educational mission of the university, particularly in assessment and recognition of student performance (e.g., meeting academic standards, conferring awards/degrees). Recognizing the intention of the university to promote and sustain a culture of integrity, this policy serves a key role as part of a comprehensive program to encourage behaviors of integrity and discourage violations of such behavior.
Refer to the Academic Honesty website for specific policy information: wp.wwu.edu/academichonesty. Learn more about Western’s Coalition for Integrity by visiting their website: www.edu/integrity.
At Western, there are a number of resources available to students and families to help with college expenses. More than 60 percent of students at Western receive financial aid in the form of grants, tuition waivers, scholarships, student employment and/or loans to help pay for tuition, books, educational supplies, housing, food, transportation and personal expenses.

**SCHOLARSHIPS**
Scholarships from Western Washington University may be awarded based on academic merit, talent, extracurricular activities, leadership and community involvement, and in some cases, need. New students are automatically considered for most scholarships based on their information in the application for admission. Additional scholarship information is available in the Scholarship Center.

**OUTSIDE/PRIVATE SCHOLARSHIPS**
Outside/Private Scholarships are awards that students apply for and are awarded outside of Western Washington University. These may be scholarships from community, state or national organizations. There are many resources for assisting students in finding these opportunities. For example, TheWashBoard.org is a free, student-centered, online clearinghouse for both Washington residents and students attending Washington colleges and universities who are seeking college scholarships.

**GRANTS**
Grants are “free” money awarded to undergraduate students who have high financial need as determined by the FAFSA. Western participates in most state and federal grant programs including the Federal Pell Grant, Federal Supplemental Educational Opportunity Grant (SEOG), Washington State Need Grant, Washington State Tuition Waivers and Institutional Grants.

**LOANS**
Federal loans include the Federal Direct Subsidized and Unsubsidized loan programs, and the Parent Loan for Undergraduate Students (PLUS) program. Eligibility requires a completed FAFSA and at least half-time enrollment. Loan amounts depend on the FAFSA information, class standing, and dependency status. Loans must be repaid. For more information and to complete the required Master Promissory Note and Entrance Counseling visit studentloans.gov. Private alternative loans are also available. Contact the Financial Aid Office for details.

**WORK STUDY**
Work Study is a form of financial aid awarded to students with high financial need. Work Study provides employment opportunities on campus and in the local community. Students earn a paycheck for the hours worked, it is not subtracted from the tuition bill. Students may find Work Study and non-Work Study employment opportunities through the Student Employment Center.

For questions about your financial award or FAFSA, contact the Financial Aid Office.
*Old Main 265, 360.650.3470, financialaid@wwu.edu, finaid.wwu.edu*

For questions regarding scholarship options, contact Western’s Scholarship Center.
*Old Main 285, 360.650.3471, scholarshipcenter@wwu.edu, finaid.wwu.edu/scholarships*
The Student Business Office (SBO) is responsible for the financial administration of all student billing related to tuition and fees, room and board, and for the processing of refunds. The SBO also provides support and advice to students to aid in understanding their student account with the university.

Old Main 110, 360.650.2865, sbo@wwu.edu, wp.wwu.edu/sbo

Here are a few helpful reminders from Western’s Student Business Office:

- Students access their account online through myWestern > Web4U > Student > Student Records > Student Account Online
- The SBO emails a courtesy notification to the student’s Western email address when a monthly statement posts to the student account.
- Students are responsible for monitoring their account activity regularly in Web4U for any additional charges that may be added.
- The SBO does not send out invoices or bills.

STUDENT ACCOUNTS

Need access to your student’s account? Make sure your student completes a Release of Financial Information Form, this document allows access to account information in compliance with the Family Educational Rights and Privacy Act. Students can add their parents or other users to their accounts as Authorized Users. Authorized Users can view account activity, make payments and receive email notifications.

Tuition, mandatory fees, on-campus housing and meal-plan charges are due the first day of each term. Charges are considered past due after the first day of the term and are subject to late fees and interest.

Miscellaneous charges such as bookstore purchases, medical service charges, ID card replacement and others, have a 30-day due date. Miscellaneous charges remaining unpaid after 30 days are considered past due and are subject to late fees and interest.

Late fees and interest are assessed after the close of business on the 15th of each month. A late fee of $40 and a 1 percent interest charge will be assessed to all past-due accounts monthly.

Payments can be made online as an E-Check (no fee), with a credit or debit card (2.75 percent convenience fee assessed), in person with cash, check or debit card, through the mail (please include your student ID number on checks), or via scholarship (please forward scholarship checks to the Student Business Office).

University Collections is available to assist with questions regarding past-due balances 360.650.2943.
Studies show that students who work fewer than 19 hours per week have a higher grade point average and are more likely to complete college. Students who work part-time learn to manage their time effectively and interact in a professional setting, all while creating meaningful mentor relationships and acquiring important job skills.

**CAREER SERVICES CENTER**
Career Services helps students explore their career options, gain career-related experience while at Western and make a successful transition after graduation whether to employment or continuing education.

*Old Main 280, 360.650.3240, www.edu/careers*

**STUDENT EMPLOYMENT CENTER**
The Student Employment Center offers students a variety of job listings for on- and off-campus employment in both Work Study and non-Work Study positions, as well as community service opportunities.

*Old Main 245, 360.650.3158, studentemployment@wwu.edu, finaid.wwu.edu/studentjobs*
TRANSPORTATION

The student transportation program is funded by the quarterly Alternative Transportation Fee and includes a Whatcom Transportation Authority (WTA) Bus Pass, Late Night Shuttle service, trip planning assistance, and funding for an Alternative Transportation Coordinator, which is an annual, paid student position.

Transportation@wwu.edu, 360.650.7960, www.wwu.edu/transportation

BUS PASS
Western Student ID cards function as a Whatcom Transportation Authority (WTA) bus pass. WTA buses serve Western with many convenient bus routes, and they run every 15 minutes during peak travel times. Bus routes serving Western connect with other routes at the Downtown Bellingham Transit Station. WTA routes allow easy access to additional regional transportation options such as Amtrak, Greyhound, BoltBus, Bellingham Airport, Airporter Shuttle, Skagit County Transit and local Washington ferry routes.

Visit Whatcom Transportation Authority online at ridewta.com or call 360.676.RIDE.

ZIPCARS
Zipcar is a car sharing program that is available on campus. Students 18 and older can apply for a WWU Zipcar membership. Gas, insurance and maintenance are all included in the hourly rate.

zipcar.com/wwu

WALKING AND BICYCLING
Bellingham has many walking and bicycling routes that make it easy, safe and pleasant to travel by two feet and by bike. All WTA buses have bike racks on them, bike parking is available throughout campus, and bike lockers can be rented from the Sustainable Transportation Office. Western has four Fix-It Stations with tools for minor bicycle repairs. The Associated Students Outdoor Center also provides bike repair, parts and rentals.

as.wwu.edu/outdoor

PARKING SERVICES
Parking on campus and in the surrounding neighborhoods is extremely limited, and it is recommended that students do not plan to drive to class unless it is absolutely necessary. Parking Services is part of the Student Business Office and manages Western’s parking lots. A valid WWU parking permit is required to park in Western’s parking lots. Parking permits provide permission to park in a specific lot but do not guarantee drivers a parking space.

Visit www.ridesystems.net for shuttle maps, route information and real-time route updates.

PARKING PERMITS
Parking permits are awarded through a waitlist system based on accumulated credit hours earned at Western. New students with low or no credit hours may not qualify for an on-campus parking permit. Paid permits are registered to license plates, and while citations are issued to the driver of the vehicle, they are ultimately the responsibility of the registered owner.

Old Main 110, 360.650.2945, parking@wwu.edu, wwu.edu/parking
Western provides outstanding support for student technology and a wide range of equipment available for use and check out. From laptops and video equipment to cameras and digital recording equipment, your student will have access to a wide range of tools and the technological support and training to go with it!

**COMPUTER LABS**
There are over 2,000 lab computers available on campus with roughly two-thirds located in specialized departmental labs.

**EQUIPMENT**
Western has a wide variety of equipment available for student checkout, from hundreds of laptops available in a number of locations across campus, to digital still cameras, video cameras, tripods, microphones, lighting kits, digital audio recorders, projectors/screens, microphones, public address equipment and much more!

**MICROSOFT SOFTWARE**
Funded through the Student Technology Fee, all students can download fully licensed versions of the latest Microsoft Windows and Office applications. Students can also install the software on their personal computers for use after graduation!

**ONLINE LEARNING VIA CANVAS**
Most faculty make course materials available online through our Canvas Learning Management System. Students access online materials including class discussions, assignments and exams by signing into myWestern.

**PRINTING**
Through the Student Technology Fee, students have a print quota with 50 prints per quarter. Additional printing is also available for a modest fee in all the labs, including black and white, color, and large-format color options.

**RESIDENCE HALL TECHNOLOGY**
ResTek is a program of University Residences, providing internet service and tech support to students living on campus. Residence halls offer wireless and wired connections as well as computer labs with laser printers. All residence halls also offer basic cable television.

**STUDENT EMAIL, STORAGE AND ONLINE APPS**
Registered students receive a myWestern computer account, which includes a student web-based email through Office 365. Each account includes 1 TB of data on OneDrive as well as access to Office Apps online. University-assigned student email accounts shall be one of the university’s official means of communication with all students.

**STUDENT PORTAL**
Our student portal, called myWestern, provides campus messages, access to Canvas Courses, student government voting, and other useful information.

**STUDENT TECHNOLOGY CENTER**
Western students can drop in at the Tech Center on the second floor of Haggard Hall for help with software applications and other advanced technologies. The center offers scanning, 3D color and poster printing, video production, editing and conversion tools as well as online tutorials and manuals. The Student Technology Center also offers free workshops and peer-to-peer software tutoring.

**TECHNOLOGY HELP DESK**
The Help Desk provides telephone and email assistance to access all university computer resources and systems including myWestern, Canvas, computer labs, and the wireless network. They can help with activating your account, resetting your password, or resolving any of your computer account issues. The Help Desk also offers information on campus technology resources including computer labs, email, maintaining your computer, and preventing viruses and spyware.

**VIDEO PRODUCTION**
Western offers support for the academic use of video technologies in many venues on campus. The Digital Media Center, a multi-camera production facility located on the second floor of Haggard Hall, is available for use by classes and students.

**WEBSITES**
Our WordPress for Western environment allows students to develop their own websites using the common WordPress content management system. Students can choose from hundreds of available themes to create their own personal websites, blogs or online portfolios.
WIRELESS ACCESS
The university’s wireless network offers excellent coverage throughout campus, including outside areas near the Viking Union and Red Square on north campus through Haskell Plaza and the Student Rec Center on south campus. Many buildings have strong signals also, and coverage areas continue to improve. Additionally, students can enjoy this widespread wireless network coverage by checking out laptops from the library, Viking Union, Student Rec Center, or the Help Desk in Academic West.

WWU PUBLIC WI-FI NETWORK
Guests of Western Washington University can access the internet from their personal devices using our public Wi-Fi network. No guest account or password is required. Please note, university residence halls have their own separate guest Wi-Fi. To connect:

1. Browse available wireless networks from your device’s wireless settings
2. Select WWUwireless-Guest
3. Review the Terms of Service and select ‘Accept’
4. When you see the Western home page select ‘Done,’ you can now connect to the internet from your browser or applications.

ADDITIONAL SUPPORT
Western’s Academic Technology and User Services (ATUS) has a number of self-serve resources and offers help-desk support for tech-related questions. Visit the ATUS website, atus.wwu.edu/services for resources or contact the ATUS Help Desk: 360.650.3333, helpdesk@wwu.edu or visit them in person in Haggard Hall 123.
CAMPUS AND COMMUNITY

With a population of 82,000, Bellingham is a welcoming and safe community offering the advantages of a larger city and charm of a coastal town. Western students call Bellingham an adventure, a breath of fresh air, and a great place to call home.

ON CAMPUS LIVING
While living on campus is optional for all Western students, many develop strong peer connections and create communities as part of their time living in residence halls. University Residences assists students with housing and residence life questions, engaging students in diverse and inclusive, healthy, safe and sustainable communities that foster academic success and personal growth.

Edens Hall Lobby, 360.650.6565, housing@wwu.edu housing.wwu.edu

OFF CAMPUS LIVING
Moving off campus is a big step into the world of adulting! Off Campus Living is here to help students learn about the ins and outs of renting, tenant rights and responsibilities, and to support commuter students on and off campus. We also help connect students living off campus to their neighborhood, city and WWU community.

360.650.6863, wp.wwu.edu/offcampusliving

DINING AND MEAL PLANS
Dining at Western is a campus-wide experience, full of flexibility, convenience and value. Your student can choose from three residential dining commons options and 12 cafés and markets.

Meal Plans: Students who live on campus are required to choose a meal plan, and commuter meal plans are available for students who live off campus but may wish to dine on campus from time to time.

Dining Dollars: Student meal plans all include Dining Dollars. Loaded on your student’s Western Card, Dining Dollars work like cash at dining and retail markets. Unused Dining Dollars roll over quarter to quarter until the end of Spring Quarter.

Viking Dollars: Students do not need a meal plan to utilize Viking Dollars. Viking Dollars do not expire and work like cash at dining and retail markets. Purchases made with Viking Dollars automatically receive a 10 percent discount and sales tax exemption. Students can add Viking Dollars to their Western Cards throughout the quarter online or at cashier stations on campus.

For questions about meal plans, or dining options contact University Dining and Catering Services.

www.campusdish.com, 360.650.2970, dining@wwu.edu
ACTIVITIES

Western’s Associated Students is an organization designed and run by Western students that seeks to ensure a fulfilling college and academic experience for all university students through the many services, facilities and programs.

as.wwu.edu

The AS Club HUB offers all Western students the opportunity to make the most of their college experience by getting involved in the over 200 clubs on campus that appeal to their interests, passions, academic pursuits, identities and/or goals for social change.

as.wwu.edu/clubs

The AS Student Advocacy and Identity Resource Centers (SAIRC) has four student outreach and advocacy offices located on the 7th floor of the Viking Union, including:

- **Womxn's Identity Resource Center** (WIRC) supports and enables students who hold marginalized gender identities and expressions to fully and actively participate on WWU's campus and empower students to take action for change.

- **Queer Resource Center** (QRC) provides safe space and resources to queer students through advocacy, community building and non-judgmental and unbiased educational programs.

- **Disability Outreach Center** (DOC) is a resource for students with disabilities and community allies through advocacy, community building and educational programs.

- **Legal Information Center** (LIC) is a confidential and non-judgmental resource for students seeking information about legislature, and their legal rights and responsibilities.

The Associated Students Bookstore on campus is the go-to location for course materials, textbooks, classroom supplies, Western gear and gifts. 501 High Street, 360.650.3655, ASBookstore@wwu.edu

The Ethnic Student Center (ESC) is a student-run organization within the AS. Established in 1991, the goal of the ESC is to help students Affirm their identity, Build a sense of community, and Cultivate leadership. The ESC is home to several diverse clubs open to students of all backgrounds.

as.wwu.edu/esc

Campus Recreation Services provide the campus community with opportunities to become actively involved in individual or organized sports, fitness and wellness programs. The centerpiece of the department is the Wade King Student Recreation Center, which allows members to take advantage of a wide range of fitness and recreation offerings. The department also oversees WWU’s popular intramural sports programming, sport club teams and faculty/staff wellness programs.

wp.wwu.edu/campusrec

The Viking Union is the center for Associated Student organizations, programs, activities, clubs, resources and events. The Viking Union welcomes and engages Western students, faculty, staff and guests in building a diverse community and supporting student leadership, campus involvement and creative expression.

vu.wwu.edu

Western’s Alumni Association strengthens Western by building strong and caring relationships that make a difference among our students, alumni, friends and the greater university community. Western’s Alumni Association not only provides meaningful connections for WWU graduates, they also assist current students with support through alumni scholarships, mentorship programs and providing valuable career contacts.

alumni.wwu.edu
Safety at Western is a community-wide effort. Each member of our community needs to accept the challenge of living in a way that promotes health and well-being for ourselves and others. To support that, the university provides services and assistance in maintaining a safe environment.

**UNIVERSITY POLICE**

University Police is dedicated to the safety and security of Western’s campus community. University Police provides 24-hour services to the campus community, working directly with Western’s Parking Services team and the University Lock Shop to ensure a safe and accessible campus.

**GREENCOATS**

Western’s Greencoats provide walking safety escorts to all locations within Western’s campus. Greencoats are available 24 hours a day, including holidays and weekends.

- **Emergencies/crimes in progress:** 360.650.3911 or 911
- **Non-Emergency/Safety Escort:** 360.650.3555
- **Anonymous Reporting:** 360.650.SAFE (7233)

**ENVIRONMENTAL HEALTH AND SAFETY**

The Environmental Health and Safety office works with and provides support for the Western community to keep ourselves and our environment healthy and safe. They conduct fire safety, waste recycling and disposal, laboratory safety, general safety, and multiple types of training across campus.

Western’s Annual Security and Fire Safety Report includes statistics for reports of serious crime and other offenses related to personal safety on university property and nearby public property during the previous three calendar years. This report also has important information concerning Western’s policies regarding alcohol and drug use and Western’s sexual assault prevention and response programs.
Western’s Equal Opportunity Office implements non-discrimination laws and university policies prohibiting discrimination and sexual violence, and works to create an environment in which equity, inclusion and diversity are valued. Under Western’s Policy on Ensuring Equal Opportunity and Prohibiting Discrimination and Retaliation (POL-U1600.02), students have the right to learn, work, and participate in university programs and activities free of harassment or discrimination based on: race, color, religion, creed, national origin, sex (including pregnancy and parenting status), gender identity or expression, disability, sexual orientation, age, veteran status, marital status and genetic information.

Western strives to maintain an environment free from sexual harassment, gender-based harassment and sexual violence—including sexual assault, dating violence, domestic violence and stalking. These behaviors are prohibited by Western’s Policy on Preventing and Responding to Sex Discrimination, Including Sexual Misconduct (POL-U1600.04).

Students with concerns about harassment, discrimination or sexual violence are encouraged to contact the Equal Opportunity Office/Title IX Coordinator for assistance. Students may also file discrimination complaints with the EO Office; these complaints are investigated using Western’s Discrimination Complaint Procedure. Western policies prohibit retaliation against anyone who raises an equal opportunity concern, makes a complaint to the Equal Opportunity Office, or participates in an investigation as a party or witness. If a person who experiences sexual violence chooses not to file a complaint, Western must still take reasonable steps to provide support for the person reporting and work to prevent future similar incidents.

**EQUAL OPPORTUNITY OFFICE**

**TITLE IX & ADA COORDINATOR**

*Old Main 345*

360.650.3307 or 711 (WA Relay)

eoo@wwu.edu

wwu.edu/eoo

wp.wwu.edu/sexualviolence
COUNSELING CENTER

Western’s Counseling Center provides individual, couple and group counseling, workshops, referral services, crisis services, outreach programming, group therapy and self-help tools to eligible students (students enrolled in six or more credits on Western’s campus). In keeping with the educational mission of the university, the Counseling Center also contributes to the mental health professions by serving as a training site for graduate students in psychology and counseling.

Old Main 540. 360.650.3164. counseling.wwu.edu

PREVENTION AND WELLNESS SERVICES

Prevention and Wellness Services offers wellness outreach programs and individual support services that facilitate individual and community health and well-being, including sexual assault support services (CASAS), alcohol and other drug consultation/assessment (ADCAS), sexual health education, mental health promotion and body empowerment. We also offer a unique volunteer opportunity for students interested in contributing to a safe and healthy campus community via our Peer Health Educator program.

Old Main 560, 360.650.2993, pws@wwu.edu, pws.wwu.edu

STUDENT HEALTH CENTER

The Student Health Center at Western is a primary care medical clinic specializing in college health. The Student Health Center is staffed by a team of board-certified family physicians, nurse practitioners, registered nurses and support staff. They provide an extensive array of services including preventive health care and management of health concerns, illnesses and injuries. The mandatory, quarterly counseling, health and wellness fee provides eligible students (students enrolled in six or more credits on Western’s campus) with unlimited access to the Student Health Center, without charge for office visits.

Second Floor, Campus Services, 2001 Bill McDonald Parkway. 360.650.3400, studenthealth.wwu.edu
**REQUIRED: SEXUAL ASSAULT PREVENTION TRAINING**

All new matriculated students—including freshmen, transfer and graduate students—are required to complete an online sexual violence prevention training. This training addresses the creation of healthy relationships, emphasizes the importance of obtaining consent in sexual situations, and describes ways students can help strengthen the safe, positive university community they want to be part of. The training also provides information on Western’s policies, resources and reporting options regarding sexual violence. For more information about the training, please visit [pws.wwu.edu](http://pws.wwu.edu).

**WESTERN’S ALCOHOL AND OTHER DRUGS POLICY**

WWU is committed to maintaining an environment that is free of alcohol and other drug abuse for students, faculty and staff. We maintain this commitment in support of academic excellence, work performance, quality of life, and the well-being of all community members.

WWU will uphold state and federal laws pertaining to alcohol and other drug use. It is required that all students and employees comply with these laws. Action may be taken on any violation of State and Federal law or university regulations.

For complete policy text, visit: [wwu.edu/vpess/alcohol_drug_information.shtml](http://wwu.edu/vpess/alcohol_drug_information.shtml)

Please note: It is a violation of university policy to possess, use, manufacture, cultivate, distribute, sell or provide marijuana on WWU property (grounds, buildings, parking lots), or at an official WWU function at any location. Violations may result in disciplinary action and/or legal citation.

For complete penalty text, visit: [wwu.edu/vpess/alcohol_drug_information.shtml](http://wwu.edu/vpess/alcohol_drug_information.shtml)

**STUDENT CONDUCT CODE**

[wp.wwu.edu/officeofstudentlife/student-conduct-process/](http://wp.wwu.edu/officeofstudentlife/student-conduct-process/)

**UNIVERSITY POLICIES AND PROCEDURES**

[policy.wwu.edu/policies-by-subject](http://policy.wwu.edu/policies-by-subject)

**NEW FAMILY HANDBOOK 2019-20**
CAMPUS RESOURCES

ACADEMICS

Academic Advising Center  
Old Main 380, 360.650.3850,  
advising@wwu.edu  
www.edu/advising  
Offers help with choosing majors and academic planning, assistance with the class registration process, advice on the General University Requirements (GURs) and more.

Career Services Center  
Old Main 280, 360.650.3240,  
careers@wwu.edu  
wwu.edu/careers  
Support is available for initial career decision-making, gaining career-related experience through internships, exploring graduate and professional school and securing employment after graduation.

Education Abroad  
Miller Hall 208, 360.650.3298,  
edabroad@wwu.edu  
studyabroad.wwu.edu  
Offers educational opportunities through university-sponsored programs, international exchange partners and affiliated organizations in more than 75 countries.

Honors Program  
360.650.3034, honors@wwu.edu,  
wwu.edu/honors  
An opportunity for highly capable and motivated students to participate in small, interactive courses and collaborate with faculty.

Math Center  
Bond Hall 211A, 360.650.3813,  
cse.wwu.edu/mathematics/math-center  
The Math Center provides tutoring in advanced mathematical subjects including calculus, linear algebra, statistics and differential equations.

Registrar’s Office  
Old Main 230, 360.650.3430,  
Registrar.Office@wwu.edu  
www.edu/registrar  
Handles questions concerning credit and online degree evaluations, the course catalog, registration, course requirements, adding and dropping classes, graduation requirements, commencement, grade changes, transcripts and related information requests.

Student Outreach Services  
Old Main 387, 360.650.7443,  
sos@wwu.edu  
wwu.edu/sos  
Serves first-generation, multicultural and non-traditional students and engages students in personalized academic coaching, peer mentoring and specialized programs using a global and multicultural focus to support student persistence and academic achievement.

Western Libraries and the Learning Commons  
360.650.3094, library.wwu.edu  
The hub for teaching and learning support. Includes research and writing assistance both in-person and online, tutoring services, collaborative and quiet study spaces and more.

CAMPUS LIFE

Academic Technology & User Services (ATUS)  
Haggard Hall 123, 360.650.3333,  
helpdesk@wwu.edu,  
west.wwu.edu/atus/helpdesk  
The ATUS Help Desk provides technology support, information and reference materials via the web, email, phone and in person.

American Indian/Alaska Native and First Nations Relations & Tribal Liaison to the President  
Old Main 492, 360.650.3110

Associated Students  
Viking Union 504, 360.650.3450,  
as.wwu.edu  
All Western students are members of the Associated Students (AS). The AS offers exciting ways to get involved including 200+ clubs, 45+ committee leadership opportunities and 200+ student jobs. Includes the Bookstore, SAIRC, KUGS 89.3 FM, Lakewood watersports facility and the Outdoor Center. Check out ASofWWU on Facebook and @WWU_AS on Twitter.

AS Bookstore  
501 High Street, 360.650.3655,  
bookstore.wwu.edu  
An educational resource for textbook purchase and buyback, school supplies, art supplies, course material and apparel.

Athletics  
Carver Academic, 360.650.3109,  
wwuvikings.com  
A student athletic pass is available and provides admission to all home soccer, volleyball and basketball games. Also, join BLUE CREW and step into “Viking Territory” as Viking fans bring energy to all Western Athletic events.

Campus Recreation  
Wade King Student Recreation Center, 360.650.3766  
www.edu/campusrec  
Offers a wide range of programs and activities, including intramural and club sports, fitness classes and more.

Dean of Students/Office of Student Life  
Viking Union 547, 360.650.2235,  
wp.wwu.edu/officeofstudentlife  
Comprised of Student Conduct and Student Assistance Services. Services include: advice on academic and administrative policies, procedures and grievances; support while experiencing a crisis; information on university resources; hardship withdrawals; and leaves of absence for non-medical emergencies.
Disability Access Center
Wilson Library 170, 360.650.3083, drs@wwu.edu
disability.wwu.edu
The DAC provides disability management counseling, enabling resources, and referral information to enrolled students who possess a temporary or permanent disabling condition. A complete diagnostic description from a qualified professional is required for eligibility.

Equal Opportunity Office (EOO)
Old Main 345, 360.650.3307, eoo@wwu.edu
wwu.edu/eoo
The Vice Provost for Equal Opportunity and Employment Diversity is Western's Title IX and ADA Coordinator. Western students have the right to an educational environment free of discrimination and harassment based on race, color, creed, religion, national origin, sex, age, disability, marital status, sexual orientation, gender identity and expression, veteran status and genetic information. Students with discrimination or harassment concerns may contact the EOO for assistance or to file a complaint.

Ethnic Student Center
Viking Union 7th Floor, 360.650.7271, as.wwu.edu/esc
The ESC is a student-run organization within the AS that offers resources and a safe environment where students can work on event programming, study or just hang out. The ESC supports clubs that assist students in transitioning to Western, developing cultural identity, providing a sense of community and being active in social justice.

LGBTQ+ Western
Multicultural Center, 360.650.7500, LGBTQ@wwu.edu, lgbtq.wwu.edu
LGBTQ+ Western advances the holistic thriving of diverse LGBTQ+ students, faculty and staff at Western through education, connection to resources, advocacy and celebration. The LGBTQ+ Director holds weekly office hours, and the LGBTQ+ Western website shares information about LGBTQ+ student groups, on and off-campus resources for LGBTQ+ students, and opportunities to study LGBTQ+ topics at Western.

New Student Services/Family Outreach
Old Main 300, 360.650.3846, nssfo@wwu.edu
nssfo.wwu.edu
NSSFO provides programs and services to help strengthen students and families’ connection to Western, including online resources, family weekends and more.

Off Campus Living
360.650.6863
Off Campus Living is here to help students learn about renting, tenant rights and responsibilities, and to support commuter students on and off campus. We also help connect students living off campus to their neighborhood, City and WWU community.

Residential Technology
360.650.2946, restek.info@wwu.edu, restek.wwu.edu
ResTek student consultants offer personalized computer assistance in residence halls.

University Dining Services
Edens Hall 109, 360.650.2970, www.campusdish.com
University Dining is committed to designing and delivering a full complement of excellent food services to Western’s unique higher education community.

University Residences
Edens Hall First floor, 360.650.6565, housing.wwu.edu
Provides diverse and inclusive communities that foster active learning, leadership, social responsibility, civic engagement, and effective citizenship in a high quality, attractive and sustainable campus environment.

Veteran Services
Wilson Library 165, 360.650.3324, veterans.affairs@wwu.edu
wwu.edu/veteranservices
Assists with educational benefits, change of program forms, and other services to support WWU veterans.

Viking Union
High Street, 360.650.3120, vu.wwu.edu
The VU is the home of the Associated Students and offers a student-centered place to meet people, get involved, study and just relax.

Western Card Office
Edens Admin, 360.650.7414, housing.wwu.edu/wcard
The Western Card is the official identification and transaction card, used to check out materials at the library, access meal services, enter the Student Recreation Center, ride on WTA buses, and use copy machines.

Western Student Transportation
High Street Hall 26, 360.650.7960, www.wwu.edu/transportation
Programs include the Whatcom Transportation Authority (WTA) bus pass and the WWU Late Night Shuttle.

HEALTH AND SAFETY
ADCAS Alcohol and Other Drug Consultation/Assessment
Old Main 560C, 360.650.6865, pws.wwu.edu/adcas
ADCAS is a confidential, non-judgmental service for Western students who want assistance or information regarding their own use or someone else’s use of alcohol, tobacco, or other drugs. We offer referral options and sobriety and risk-reduction support.

Counseling Center
Old Main 540, 360.650.3164, www.wwu.edu/counseling
Designed to assist students with psychological concerns, personal development, and other personal issues that may impede academic progress. Services include workshops and support groups, short-term individual counseling, crisis response, self-help resource library, consultation, and referrals on-campus and in the community.

CASAS Consultation and Sexual Assault Support
Old Main 585B, 360.650.3700, casas.wwu.edu
CASAS is a free, safe and confidential service for students who have experienced any form of violence during childhood, adolescence or adulthood. CASAS offers a full range of advocacy, support and referral services.
Prevention and Wellness Services
Old Main 560, 360.650.2993, pws@wwu.edu, pws.wwu.edu
PWS offers support in improving and maintaining overall health of the student community through volunteer Peer Health Educators, a variety of self-care services, resources and information about stress, alcohol, drug or tobacco use, sexual assault and more.

Student Health Center
Campus Services Building, 360.650.3400
wwu.edu/chw/student_health
The SHC is staffed by a team of physicians, nurse practitioners, registered nurses and support staff who educate and assist students with preventive health care. SHC staff also evaluate, diagnose and treat physical and mental health concerns, illnesses and injuries.

University Police
Campus Services Building, upd@wwu.edu
Non-emergency, call 360.650.3555, On-campus emergency, 360.650.3911
wwu.edu/ps/police
UP has primary responsibility for law enforcement on campus and also works closely with other law enforcement agencies. All officers are fully commissioned by the state of Washington and invested with the same authority as other police officers in the state.

Green Coats
Campus Services Building, 360.650.3555
Student safety assistants employed by University Police to provide safety services on campus including personal safety escorts.

FINANCIAL RESOURCES

Financial Aid
Old Main 265, 360.650.3470, financialaid@wwu.edu
Provides information about grants, loans, Work Study, scholarships, employment opportunities and personal finance.

Scholarship Center
Old Main 285, 360.650.3471, scholarshipcenter@wwu.edu
Posts scholarship announcements, maintains resource guides and offers internet access with bookmarked scholarship websites.

Student Employment Center
Old Main 245, 360.650.3158, studentemployment@wwu.edu
Offers students job listings for on- and off-campus employment in both Work and non-Work study positions, as well as volunteer and community service opportunities.

STUDENT BUSINESS OFFICE

Old Main 110, 360.650.2865, www.edu/sbo, sbo@wwu.edu

Student Accounts
Handles questions about tuition and fees, financial aid refunds and waivers.

Loans and Collections
Contact for any questions about student loans, debt, past-due notices and exit paperwork.

University Cashier
Services include: payments for billings, check-cashing services (limits and fees apply), notary service and more.

Parking Services
360.650.2945, parking@wwu.edu, www.edu/ps/parking
Visit the website to learn about parking rates, purchasing a permit, visitor parking, commuter park and rides and more.
16,121 students
3,147 new freshmen
1,165 new transfer students
754 graduate students
95% undergraduates
56.9% female
87% resident of Washington
13% non-resident, including international students
26% students of color
88% of freshmen live on campus their first year
64% of freshmen enrolled with college credit
72.8% of new transfer students come directly from Washington state community colleges, led by Whatcom, Skagit, Bellevue, Everett and Pierce community colleges

175+ academic programs
99% of classes taught by faculty, not graduate assistants
74% of Western’s faculty hold the highest degree in their field
18:1 student-to-faculty ratio
27 is the average class size
74% of classes have fewer than 30 students
3.29 – 3.83 High School GPA (middle 50% of freshman admits)
1100-1300 SAT score (middle 50% of freshman admits)
23-29 ACT score (middle 50% of freshman admits)
3.00 – 3.61 College GPA (middle 50% of transfer admits)
81% of the freshman class of 2017 returned in fall 2018
63% of all freshmen students who began at Western in fall 2012 graduated in 5 years or less
68.5% six-year graduation rate
4.3 years is the average time to degree for freshmen students who began at Western
115,000+ graduates living and working around the world

88,500 population of Bellingham, Washington
90 miles north of Seattle
55 miles south of Vancouver, B.C.
52 miles to Mt. Baker Ski Area
10 minute walk across campus
15 minute walk to downtown Bellingham
180 acres of forest and 6 miles of forested trails adjacent to campus
Directions
When approaching Bellingham from the north or south on Interstate 5, take Exit #252, marked Samish Way and WWU, turn west onto Samish Way and follow the signs to Bill McDonald Parkway and the University campus.

Parking Directions, call (360) 650-2945 or visit the Visitor Information Center in the Campus Services Building at 2001 Bill McDonald Parkway. Visitor parking permits are available in kiosks in parking lots. See Parking Map at www.edu/campusmaps/.

Sculpture Collection

<table>
<thead>
<tr>
<th>Letter</th>
<th>Sculpture Collection</th>
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<tbody>
<tr>
<td>A</td>
<td>Taxi Ride, James J. McCollum</td>
</tr>
<tr>
<td>B</td>
<td>United Planners, Donald Judd (not on view)</td>
</tr>
<tr>
<td>C</td>
<td>Moon, Magdalena Abakanowicz</td>
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<td>D</td>
<td>Companions, John Kegelman</td>
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<td>E</td>
<td>The Steam Work for Bellingham, Robert Morris</td>
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<td>F</td>
<td>Stone Enclosure: Rock Rings, Nancy Holt</td>
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<td>G</td>
<td>Cause and Effect, Do Ho Suh</td>
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<td>H</td>
<td>Standard Piece, Bruce Nauman</td>
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<tr>
<td>I</td>
<td>Oltht and Couplet, Ornith Bruch</td>
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<td>J</td>
<td>United, Ulrich Rückriem</td>
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<tr>
<td>K</td>
<td>Normamor Column, Beverly Pepper</td>
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<td>L</td>
<td>Normamor Column, Beverly Pepper</td>
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<tr>
<td>M</td>
<td>Two Part Chair, Right Angle, Version 2 (0,0,0), Scott Burton</td>
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<tr>
<td>N</td>
<td>Feats of Strength, Tom Otterness</td>
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<td>O</td>
<td>Ancient Life Symbol, Eric Nelson</td>
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<td>P</td>
<td>Log Ramps, Lloyd Hamrol</td>
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<td>Q</td>
<td>Wing’d Triangle, Richard Serra</td>
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<td>R</td>
<td>Western Calibre</td>
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<td>S</td>
<td>Clove, Cary Hill</td>
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<td>T</td>
<td>The Islands of the Rose Apple Tree Surrounded by the Oceans of the World For You, Oh My Darling, Alice Aycock</td>
</tr>
<tr>
<td>U</td>
<td>Lifted Conical Depression, Meg Webster (not on view)</td>
</tr>
<tr>
<td>V</td>
<td>United, (red shapes) (not on view)</td>
</tr>
<tr>
<td>W</td>
<td>Frank II, Mia Western and Rosan</td>
</tr>
</tbody>
</table>